

Enjoy your journey

We want to make your journey as easy, affordable and enjoyable as possible.

Giving a great service is a priority for us and we are committed to this through our customer charter which can be viewed online at simplygo.com/customercharter

Our buses are clean and bright, you'll find ramp access on every bus and travel safety advice on board.



Information on the move

The **key mobile app** is packed full of features to make using our services easier and quicker and our **website** is fully compatible with mobile phones and tablets.

From finding the nearest bus stop to your location, to seeing your journey and its stops on a Google map, or getting live updates on your favourite route, our app and website will help make your trip a breeze.

To get your information on the move, download the **key mobile app** from your mobile app store, or **visit simplygo.com**

Travel and save

There's a range of tickets for everyone, choose from **Buzzfare, Get Around, Saver** or **Cheap Day Return**.

Pay for your travel in advance with the key smartcard, or the M-ticket to get the cheapest fares. Buy your tickets online, by mobile, through Travel Centres, by phone, or on the bus.

For more information on our services and their fares, go to simplygo.com/tickets

Get in touch

Everything you need to know about Go North East can be found at simplygo.com, or you can talk to us directly using any of the following options:

Live web chat:
simplygo.com/contact-us

Facebook:
facebook.com/simplyGNE

Twitter:
[@gonortheast](https://twitter.com/gonortheast)





Email:
customerservices@gonortheast.co.uk

Call:
Using landline:
0845 60 60 260
Using mobile:
0191 420 5050

We're part of the
Go-Ahead
Group

Fantastic ways to travel and save money with Go North East

We have a range of tickets for everyone. Check out the options below and log on to simplygo.com/tickets for more information.

-  **buzzfare** With **Buzzfare**, the more you travel, the more you save on unlimited travel within your area.
-  **get around** Our unique **Get Around** ticket offers big savings on unlimited travel for under 18s and full time students.
-  **saver** The **Saver** ticket allows you to travel in your local town or city for a single fare. The **DaySaver** gives you unlimited travel throughout the day in your local area.
-  **cheap day return** Choose the **Cheap Day Return** for return travel on a longer journey outside of your town or city.

Buying tickets with us couldn't be simpler!

the key smartcard



the key makes travelling cheaper and easier for everyone. Get exclusive deals on **the key** smartcard

simplygo.com/thekey

the m-ticket app



m-ticket - your bus ticket on your mobile.

Simply buy, show and go.

simplygo.com/m-ticket

Go North East

689

Venture Services between Consett, Whittonstall and Hexham

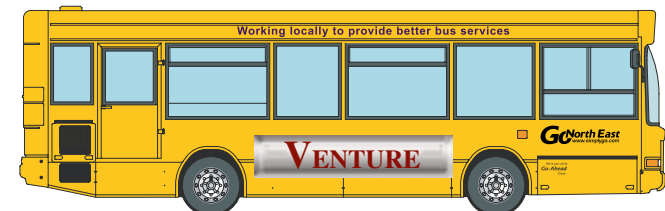
Bus times from 8 September 2013

Calling at:
Consett
Blackhill
Shotley Bridge
Ebchester
Whittonstall
Slaley
Dilston
Hexham

You'll find ramp access on every bus and travel safety advice on board.



Including connections in Consett with services 15 & 15A to or from Durham.



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simplygo.com/tickets

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simplygo.com/venture



Go North East
Celebrating
100 Years
of Service
1913 — 2013

Venture timetable

689 — Consett » Blackhill » Shotley Bridge » Ebchester » Whittonstall » Slaley » Dilston » Hexham

Including connections in Consett Bus Station with services **15** and **15A** to or from Durham

Mondays to Fridays (except Public Holidays)

| Connecting service | 1 |
|------------------------------------|------------|
| Durham Bus Station Stand C | 0900 |
| Lanchester Village Green | 0922 |
| Consett Bus Station | 0940 |
| | ↓ |
| Service number | 689 |
| Consett Bus Station Stand F | 0945 |
| Blackhill The Cricketer's | 0950 |
| Shotley Bridge RC Church | 0955 |
| Ebchester Bridge | 0959 |
| Whittonstall Village | 1004 |
| Minsteracres Barley Hill | 1011 |
| Slaley Hall | 1016 |
| Slaley Townhead | 1024 |
| Dilston West Cottages | 1034 |
| Hexham Bus Station | 1039 |
| | ↓ |
| Service number | 689 |
| Hexham Bus Station Stand C | 1341 |
| Dilston West Cottages | 1346 |
| Slaley Townhead | 1356 |
| Slaley Hall | 1404 |
| Minsteracres Barley Hill | 1409 |
| Whittonstall Village | 1416 |
| Ebchester Bridge | 1421 |
| Shotley Bridge RC Church | 1425 |
| Blackhill The Cricketer's | 1430 |
| Consett Bus Station | 1435 |
| | ↓ |
| Connecting service | 15A |
| Consett Bus Station Stand B | 1445 |
| Lanchester Village Green | 1503 |
| Durham Bus Station | 1525 |

Saturdays

| Connecting service | 15 | 15 | 15A | 15A |
|------------------------------------|------------|------------|------------|------------|
| Durham Bus Station Stand C | 0850 | 1100 | 1330 | 1530 |
| Lanchester Village Green | 0912 | 1122 | 1352 | 1552 |
| Consett Bus Station | 0930 | 1140 | 1410 | 1610 |
| | ↓ | ↓ | ↓ | ↓ |
| Service number | 689 | 689 | 689 | 689 |
| Consett Bus Station Stand F | 0945 | 1145 | 1420 | 1620 |
| Blackhill The Cricketer's | 0950 | 1150 | 1425 | 1625 |
| Shotley Bridge RC Church | 0955 | 1155 | 1430 | 1630 |
| Ebchester Bridge | 0959 | 1159 | 1434 | 1634 |
| Whittonstall Village | 1004 | 1204 | 1439 | 1639 |
| Minsteracres Barley Hill | 1011 | 1211 | 1446 | 1646 |
| Slaley Hall | 1016 | 1216 | 1451 | 1651 |
| Slaley Townhead | 1024 | 1224 | 1459 | 1659 |
| Dilston West Cottages | 1034 | 1234 | 1509 | 1709 |
| Hexham Bus Station | 1039 | 1239 | 1514 | 1714 |
| | ↓ | ↓ | ↓ | ↓ |
| Service number | 689 | 689 | 689 | 689 |
| Hexham Bus Station Stand C | 1041 | 1241 | 1516 | 1716 |
| Dilston West Cottages | 1046 | 1246 | 1521 | 1721 |
| Slaley Townhead | 1056 | 1256 | 1531 | 1731 |
| Slaley Hall | 1104 | 1304 | 1539 | 1739 |
| Minsteracres Barley Hill | 1109 | 1309 | 1544 | 1744 |
| Whittonstall Village | 1116 | 1316 | 1551 | 1751 |
| Ebchester Bridge | 1121 | 1321 | 1556 | 1756 |
| Shotley Bridge RC Church | 1125 | 1325 | 1600 | 1800 |
| Blackhill The Cricketer's | 1130 | 1330 | 1605 | 1805 |
| Consett Bus Station | 1135 | 1335 | 1610 | 1810 |
| | ↓ | ↓ | ↓ | ↓ |
| Connecting service | 15A | 15A | 15 | 15 |
| Consett Bus Station Stand B | 1145 | 1345 | 1630 | 1820 |
| Lanchester Village Green | 1203 | 1403 | 1648 | 1838 |
| Durham Bus Station | 1225 | 1425 | 1710 | 1900 |

Sorry, no Venture 689 on Sundays and Public Holidays.

In rural areas between Ebchester Bridge and Dilston Haugh Farm, the **689** runs Hail & Ride, with buses stopping where it is safe to do so.

Timing points shown in **bold** print are designated stops where our drivers may need to wait to keep the service on schedule and your patience is appreciated when this is necessary.

If you experience any difficulty with the reliability of your service, please contact Customer Services on **0845 60 60 260**.

689 Venture map

